

Quality policy

Stock Company Železiarne Podbrezová

The board of Directors of Železiarne Podbrezová has decided to establish and implement a quality management system for the successful management, improvement of performance, and competitiveness of the organization as a continuous improvement of the activities and processes in order to benefit all interested parties - customers, owners, employees, and suppliers.

For this purpose, the board of directors defines Quality Policy and expresses its commitment to:

Customers and other Interested Parties

- Know and meet the requirements of customers and other stakeholders, to be a reliable partner, to have a good relationship and mutual trust.
- Produce quality products according to customer requirements in accordance with valid legislation, requirements of technical standards, and product regulations.
- On the basis of customer satisfaction measurement results, take the necessary steps to improve.

Persistent Employee Development

- Meet the requirements for education, training, and management of employees.
- Create an appropriate work environment and provide the necessary resources that positively influence the fulfillment of quality requirements while at the same time achieving the intended goals and quality objectives.

Process Approach

- Define processes, their interfaces and activities, set clear responsibilities and powers for process management.
- Plan and make available the resources needed to implement the processes.

System Approach

- Apply, develop, and continually improve the quality management system to meet the needs and expectations of customers and other interested parties.

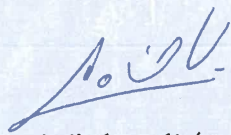
Collaboration with Suppliers

- Monitor and evaluate the capability of our suppliers.
- Create clear and open communication for mutually beneficial cooperation with our suppliers.

Continuous Improvement

- Continually improve product quality, implement a defect-free strategy at all levels of management, increase the efficiency and effectiveness of all quality management system processes.
- Regularly review the quality management system, apply fact-based decision-making principles, and set specific quality improvement goals and measures.
- Use employee incentives to improve the performance of all processes and activities.

Podbrezová 1. 1. 2019



Vladimír Soták (M.Sc.)
Chairman of the Board of Directors
and Chief Executive Officer